Introduction

Tinnitus, the enduring perception of ringing or buzzing sounds without an external source, is one of the most common symptoms in ENT medicine [1]. In western countries about 5 - 15 % of the population suffer from tinnitus [2].

Three factors leading to tinnitus perception are prominent in discussion [3]: 1. changes in the sensory input (e.g. hearing loss increases annoyance [4]), 2. psychological strains and their underlying neurophysiological network [5] and 3. changes in the neural activity in the brain. Since there is no integrative knowledge about the underlying mechanisms generating tinnitus [6], different tinnitus models based on different aspects of these factors are under discussion. The “gain control” model [7] assumes that peripheral sensory deprivation due to cochlear damages increases neuronal activity in the central auditory system in order to adapt neural sensitivity to the reduced sensory inputs. This central gain could over amplify “neural noise” thus ultimately causing the percept of tinnitus. According to the “noise cancellation” model [8], tinnitus is related to dysfunctional feedback connections from limbic regions to auditory brain areas interacting at the thalamic level. Normally, the limbic system may indentify and inhibit an irrelevant sensory signal and thus prevent it from reaching auditory cortex. In cases in which this limbic regulation is compromised, the ‘noise-cancellation’ mechanism breaks down and the tinnitus signal is relayed to the auditory cortex where it enters into consciousness.

Tinnitus research has evolved remarkably in the last years suggesting a variety of promising
treatment options [9-12]. To our knowledge, only cognitive-behavioural therapy (CBT) and tinnitus retraining therapy (TRT) have been evaluated in long-term studies covering more than 12 months so far. CBT is short in duration (several weeks to months) but nevertheless has long lasting effects [11] up to 15 years after treatment [13-16]. In more time consuming therapy approaches (duration up to 18 months) such as the TRT [12] the global improvement in tinnitus scores accrues over a longer period only but then it seems to be a stable and clinically significant therapy [17-20].

Irrespective of the type of therapy, treatment outcome seems to stabilize over time, though the prognosis of the therapeutic outcome remains individualized. Prominent moderating variables turn out to be initial tinnitus symptoms and possible co-morbidities (esp. psychological strains / psychiatric diseases and otological risk factors, mostly hearing impairment and hyperacusis). Therapies with an in-patient setting appear to be the best option in severe, multimorbid cases [21] while outpatient treatments are sufficient for patients with lower tinnitus related distress [22, 23]. Furthermore, therapeutic concepts incorporating both training techniques aiming at a neuronal reorganisation accompanied by procedures to solidify the results on an emotional level should secure the most sufficient and long lasting reduction of tinnitus symptoms.

In 2004 a novel treatment option, referred to as "Heidelberg Model of Music Therapy", was first offered. This neuro-music therapy for chronic tinnitus strives for an integration of strategies to manage the psychological state and possibly restore the assumed underlying neurophysiological reorganisation in both the lemniscal and extralemniscal auditory pathways [24]. For this purpose, complementary music- and psychotherapeutic interventions and techniques are structured into modules. This makes up a manualized short term music therapeutic treatment concept (see section ‘materials and methods’ for detailed description of this music therapy manual). Results from several clinical trials [25-27] demonstrate that this integrative music therapy approach has proven to be an efficient means to reduce tinnitus distress. About 80% of the patients accomplish a reliable decrease of tinnitus distress as measured by the Tinnitus Questionnaire [28]. In the short run, this effect was independent of tinnitus characteristics or otological co-symptoms and remained unchanged at a follow-up after six months [29].

Since it is of utmost importance that therapy results are not just short-lived but enduring, it seems reasonable to investigate the long-term impact of the treatment option according to the “Heidelberg Model of Music Therapy for Chronic Tinnitus”. By means of a questionnaire survey, we wanted to assess especially the sustainable efficiency. Of further interest was to explore factors possibly moderating the chance for therapy success or failure. Such potential predictors include patient characteristics (i.e. demographic factors such as age or gender); factors related to tinnitus (e.g. otological characteristics, tinnitus history) and music therapy related factors (e.g. role of music therapy specific interventions, patient-therapist relationship).

Materials and methods

Subjects

The neuro-music therapy according to the "Heidelberg Model of Music Therapy for Chronic Tinnitus” was announced by press releases (newspapers and magazines, radio and TV) and offered to patients at the outpatient department of the ENT-clinic of the university hospital Heidelberg as well as to patients of ENT-doctors in own practice nationwide.

All patients attending the neuro-music therapy at the German Center for Music Therapy Research during the period October 2004 to June 2009 were eligible for this survey. Patients taking part in evaluative clinical trials were excluded due to the extra amount of assistance and additional measurement procedures typical for clinical trials.

At time of admission for therapy, all patients suffered from chronic tinnitus which had lasted for at least six months. The "Heidelberg Model" is eligible for patients who do not have any psychiatric disorder, are of the minimum age of 18 years and have hearing loss in pure tone audiometry no greater than 50 dB HL up to the frequency region of their estimated tinnitus pitch (if necessary patients have to be provided with hearing aids).

All subjects gave written informed consent in accordance with the Declaration of Helsinki. The survey was in accordance with the requirements
Long-term outcome of music therapy

of the local institutional review board.

Design

Overall 206 patients who had received music therapy in the regular care were addressed in August 2010.

A detailed questionnaire (see survey questionnaire) was sent to them by electronic (n = 156) or surface (n = 50) mail. Nine questionnaires were undeliverable (n = 7 via e-mail, n = 2 via post), five patients declined to answer and three postponed their return due to an ongoing alternative treatment. Of the remaining n = 189 patients, n = 107 returned their questionnaires resulting in a response rate of 56.6%.

Music therapy treatment outline

The neuro-music therapy according to the Heidelberg Model for tinnitus is a manualized short term music therapeutic treatment lasting for nine consecutive 50-minutes sessions of individualized therapy. Therapy takes place on five consecutive days (from Monday to Friday) with two therapy sessions per day. The therapy is carried out by a team of two trained therapists (with academic degree, at least B.A.), usually one music therapist and one psychotherapist. The interventions are structured into the following modules:

Module 1: Counseling

All patients receive a comprehensive individualised personal instruction in order to establish a cognitive model of tinnitus. Patients are informed about the underlying neuroscientific principles of the music therapy. Possible physical diseases and current medications are examined. In case of doubt a physician is consulted. As the specific modules used in therapy are based on the patients’ individual tinnitus sound, their ‘tinnitus-equivalent’, has to be set up. For patients who describe their tinnitus as tonal, tinnitus frequency is matched by a sinus wave generator (Mair & Rohner OEG ©: Arbitrary Waveform Generator WG 810) which is able to generate arbitrary wave shapes with maximum clock frequency of 10MHz. In the tinnitus therapy we used the sinusoidal wave shape [30] only. For patients with noise-like tinnitus, the program “noise estimator” which generates noises of diverse bandwidth (up to 10,000 Hz) and pitch (up to 22,050 Hz) designed by © Dr.rer.med. Christoph M. Krick, Neurocenter of the Saarland University Clinic, was used to match the subjective tinnitus.

Module 2: Resonance Training

The Resonance Training is intended both to increase blood circulation of the entire head, especially in tinnitus related brain regions, and to innervate auditory pathway via somatosensory stimulation. The patients learn a vocal exercise stimulating the cranio-cervical resonating cavities. The supposed cranial activation can easily be inspected by palpatting trigger points [31].

Module 3: Neuroauditive Cortex Training

The Neuroauditive Cortex Training uses tone sequences performed live by a trained music therapist on a piano which have to be vocally imitated by the patient. A systematic and targeted training of inaccurately intonated musical sounds enables the patients to exert influence on their auditory processes since they learn to actively filter out irrelevant information and to concentrate on relevant acoustic stimuli. In addition to an increased auditory attention control this training aims at a neuronal reorganization of the auditory cortex.

In chronic tinnitus characteristic auditory cortical reorganizations are traceable, which seem to be frequency specific [32, 33]. Frequency discrimination training may interrupt the cortical representations that are generating tinnitus [34, 35]. One possible explanation might be that the musical training leads to a suppression of neural activity by lateral inhibition of the auditory cortex [36]. Experimental data indicate that it is more efficient to train at normal hearing frequencies rather than in the region of hearing loss or tinnitus frequency [9, 35]. We therefore propose that it is possible to alter the internal tinnitus spectrum by means of the Neuroauditive Cortex Training, which represents a specific perceptual training within in the normal hearing frequencies. Furthermore it is very important, to ensure the training regime is intrinsically motivating. Active music therapy guarantees the lasting co-operation of the patients.

Module 4: Tinnitus Reconditioning

The Tinnitus Reconditioning offers coping mechanisms related to stress control along with a sound based habituation procedure. 1. Re-
Long-term outcome of music therapy

Table 1. Manual outline of the “Heidelberg Model of Music Therapy for Chronic Tinnitus”

<table>
<thead>
<tr>
<th>Module</th>
<th>Technique</th>
<th>Proposed working factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Counseling</td>
<td>Neuroscientifically founded individualised personal instruction on tinnitus aetiology</td>
<td>NW: Counselling, facilitation of therapy motivation</td>
</tr>
<tr>
<td></td>
<td>Compilation of a tinnitus-sound equivalent by means of a sine-wave generator and conversion to the heptatonic scale</td>
<td>SW: Externalisation of the tinnitus, musical conversion</td>
</tr>
<tr>
<td>Resonance Training</td>
<td>Vocal exercises, i.e. intonation of the individual tinnitus sound and stimulation of cranio-cervical resonating cavities</td>
<td>SW: Regain confidence in the own hearing; active masking of the tinnitus sound; increase of blood circulation, corrective stimulation of the auditory pathway by means of somatosensory innervations</td>
</tr>
<tr>
<td>Neuroauditive Cortex Training</td>
<td>Audition of unknown, standardized atonal music sequences</td>
<td>SW: Attention diversion, increase of discriminative abilities, enhancement of auditive skills</td>
</tr>
<tr>
<td></td>
<td>Detailed training of intonation and listening capacity in the range of the transposed tinnitus frequency by means of an intonation exercise of erroneous intervals in the range of the tinnitus frequency</td>
<td>SW: Neuronal reorganisation of the tonotopic representation in the auditory cortex</td>
</tr>
<tr>
<td>Tinnitus Reconditioning</td>
<td>Musically based training in relaxation and self-control and creation of a &quot;well-being image&quot; as anchor for physiological relaxation</td>
<td>SW: Physical relaxation and regulation of physiological processes</td>
</tr>
<tr>
<td></td>
<td>Compilation of tinnitus evoking / attenuating factors and situations (temporal tinnitus map)</td>
<td>NW: Identification of unspecific factors SW: sensitization for connections between stress factors/well-being and tinnitus</td>
</tr>
<tr>
<td></td>
<td>Systematic desensitization in order to decouple tinnitus from psychophysiological reaction patterns</td>
<td>SW: Subliminal training of auditory filtering; self-efficient steering of physical reactions on tinnitus perception</td>
</tr>
</tbody>
</table>

SW = Specific Working factor (proposed to be specific for the music therapy concept); NW = non-specific working factor (general factors).

Relaxation training: A well known and effective relaxation exercise, the music therapeutic relaxation training according to Bolay/Selle [37] was adapted to the needs of the tinnitus therapy. By means of music as calming background stimulus, the balance between the activity of the sympathetic and the parasympathetic branches of the autonomic nervous system shall be restored. The attention is diverted from the tinnitus and physical recreation is supported. Additionally the patients imagine a positive autobiographic episode (e.g. reminiscence of a holiday experience) which serves as anchor stimulus: every time the patients call up this ‘well-being-imagination’, the bodily and mental relaxation should be triggered. 2. Habituation training: During the relaxation exercise, the tinnitus sound will be integrated intermittently into the background music. The volume is adapted to the individual hearing level compensating for a potential hearing deficit. For this purpose, before the training session starts, the patients have to set the background music to a convenient level such that they can easily listen to the music while still being able to follow verbal instructions from the therapist. 3. Stress management (Tinnitus Map): Subsequently the patients have to set up a ‘tinnitus-map’. This map identifies situations aggravating or intensifying the tinnitus. These aversive situations can be imagined during the relaxation. The patients thus learn to decouple tinnitus and aversive associations (Table 1).

Survey questionnaire data

Main measurements correspond to the German Clinical Practice Guideline [38].

Socio-demographic and otological data

Socio-demographic (gender, age, highest level of education, current occupation) and otological data from the intake interview were used. Otological data comprised: initial onset-time of tinnitus, tinnitus core frequency at intake in
Long-term outcome of music therapy

Table 2. contents of the follow-up-questionnaire

Tinnitus characteristics
- Please describe the tinnitus you wanted to be treated by music therapy (tonal/noisiform)
- If you still perceive any tinnitus: Where do you perceive your tinnitus? (right side / left side / both sides / inside the head / elsewhere)
- If you still perceive any tinnitus: Please rate the intrusiveness of your current tinnitus (0 = not intrusive/100 extremely intrusive)

Therapy satisfaction
- Therapeutic relationship: Please rate your satisfaction concerning the therapist-patient relationship (5-point scale: very dissatisfied – very satisfied)
- Therapy satisfaction: Please rate your satisfaction concerning the treatment (5-point scale: very dissatisfied – very satisfied)

Subjective therapy outcome
- Was your tinnitus percept changed by the music therapy? (worsened/unaffected/improved)
- How did the tinnitus change since therapy? (no tinnitus any more / periods without tinnitus / tinnitus present all time)

Therapy evaluation
- Which elements from therapy did you consider helpful? (each element: yes/no: Resonance Training / Neuro-auditive Cortex Training / Tinnitus Reconditioning / Counseling / therapeutic conversation / none)
- Which elements from therapy do you still perform in your daily life? (each element: yes/no: resonance training / tinnitus-reconditioning / others / none)

Subsequent treatment attempts
- Which of the following therapies did you undertake since music therapy (each element: yes/no: none / TRT / psychotherapy / inpatient therapy / pharmacological therapy / physiotherapy / hearing aids / sound generator / acupuncture / others)
- Do you currently use hearing aids (none / one ear / both ears / I own a hearing aid but it is not in use)

Assessment of tinnitus symptoms by the Mini-TQ was performed three times: 1) at admission, 2) immediately after therapy at discharge and 3) after a period of up to 5.4 years succeeding therapy (follow-up – FU).

Follow-up questionnaire

At the time of the follow-up survey, a structured questionnaire was administered. This questionnaire is based on items from the Structural Tinnitus Interview [40], items recommended by the Tinnitus Research Initiative [41] and items specific for the music therapy approach. Main topics were subjective tinnitus characteristics (at time of therapy and currently), therapy satisfaction, subjective therapy outcome, therapy evaluation and subsequent treatment attempts (see Table 2).
Statistical analysis

Statistical analysis of the data was performed using parametrical and non-parametrical tests in SPSS 19 (SPSS Inc. Headquarters, 233 S. Wacker Drive, 11th floor, Chicago, Illinois 60606). Level of significance was p < .05, adjusted for multiple testing by the Bonferroni method if necessary.

Socio-demographic and otological data

Discrete variables are presented as frequencies and percentages, for continuous variables means and standard deviation are reported. Group differences (responders vs. non-responders) were analyzed using the chi-square test (discrete variables) or by unpaired t-test (continuous variables).

Mini-TQ

The continuous variable Mini-TQ scores was analyzed using univariate analysis of variance (ANOVA) for repeated measures procedures (three assessments: admission, discharge and follow-up) and student’s t-test for dependent samples (post-hoc analysis admission – discharge; admission – follow-up and discharge – follow-up).

In addition Cohen’s $d^*$ effect size [42] was calculated to measure the magnitude of the treatment effect.

Apart from the statistical significance, it is important to estimate the clinical impact of therapy outcome. Therefore, individual changes were assessed according to the concept of “clinical significance” [43]. This method allows for calculating a “reliable change index”, i.e. whether the change in questionnaire scores is unlikely to be due to simple measurement unreliability. The formula for criterion level is: $RC = 1.96/2\times\sqrt{2\times SE}$ (With $SE = standard error of the Mini-TQ \ (SE=SD\times\sqrt{(1- r_{tt})}$ and $SD = 5.3 = standard deviation of the norming sample and $r_{tt} = 0.89$ [18]). Based on this formula, the RC for the Mini-TQ is estimated to 1.8 score points. Any patient who has scores differing for more than 1.8 points between two measurement points has achieved a clinically relevant change – either a reliable amelioration (reduction by more than 1.8 points) or a reliable deterioration (increase by more than 1.8 points). All patients having scores differing between -1.8 and +1.8 points have not achieved a reliable change in the Mini-TQ.

Data of the four clinical categories are presented as percentages, group differences are calculated by nonparametric statistics (Wilcoxon test).

Follow-up questionnaire

Discrete variables are presented as frequencies and percentages, for continuous variables means and standard deviation are reported.

Group differences between patients attending music therapy only and patients attempting at least one further therapy are presented as frequencies and percentages, the continuous variable Mini-TQ scores was analyzed using univariate analysis of variance (ANOVA) for repeated measures procedures (three assessments: admission, discharge and follow-up).

Factors possibly influencing enduring therapy success

In order to predict parameters possibly influencing therapy outcome, a logistic regression model was calculated using “therapy success” (reliable change in the TQ yes/no) as binary dependent variable and the following variables as independent variables: demographic factors (gender, age), therapy related factors (therapy satisfaction, music therapy only vs. subsequent treatment attempts after music therapy) and tinnitus related factors (initial tinnitus severity in the Mini-TQ), sound quality of the treated tinnitus, frequency, time since onset of tinnitus. We calculated both the regression coefficients and odds ratio. The odds ratio is used to assess the chance (here: therapy success i.e. reliable change) of a particular outcome if a certain factor (or exposure) is present.

Results

Patients

On average the follow-up time was $M = 2.65$ years ($SD = 1.1$ years, range: 1.1 – 5.4 years). The detailed otological and psychometric data at admission for all patients who were addressed in the follow-up survey can be seen in Table 3.
Long-term outcome of music therapy

There were no significant differences of demographic variables and tinnitus related problems between those patients who returned the questionnaires and those who did not answer with the exception of age: respondents (M = 51.8 yrs), were significantly older than deniers (M = 47.2 yrs) (t(187) = -2.27, p = .024). Immediate treatment outcome at discharge was identical in both groups (ANOVA interaction time x group: F(1, 187) = .01, p = .921) indicating that the respondents are representative for the sample. From now on, only data by respondents will be reported.

**Therapy outcome**

In order to measure and to quantify therapy success, Mini-TQ-scores obtained at three different measurement times (admission, discharge and follow-up) were compared by means of parametric (overall TQ-score) and non-parametric (individual changes) statistics.

According to the concept of “clinical significance”, 71% of the patients achieved a reliable reduction in their tinnitus scores from admission to discharge, and this proportion of significant improvement increased to 76% at long-term follow-up. **Figure 1** depicts individual changes of all patients accordingly.

The overall tinnitus distress as measured by the Mini-TQ score (see **Table 4**) diminished from admission to discharge and even improved further until long-term follow-up (ANOVA: F(2, 105) = 39.87, p = .000; post hoc t-tests: admission – discharge t(105) = 13.49; p = .000; admission – follow-up t(105) = 6.18; p = .000, discharge – follow-up t(105) = .14; p = .888). This change corresponds to an effect size of d’ = 0.80 from admission to discharge and to an effect size of d’ = 0.89 from admission to follow-up.

As the time elapsed since therapy could be influential on therapy outcome, a correlation between ‘follow-up time [years]’ and ‘change in tinnitus distress [TQ-scores]’ was calculated but revealed no significant connection (r(105)= .15, p = .136) (**Figure 3**).

The Mini-TQ allows for the calculation of clinical categories. The distribution of the patients according to the four clinical grades of the TQ is given in **Figure 2**. The Wilcoxon test reveals a

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**Table 3. Socio-demographic data and Tinnitus-Characteristics**

<table>
<thead>
<tr>
<th>Variable</th>
<th>Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>N [all (female)]</td>
<td>107 (39)</td>
</tr>
<tr>
<td>Age in years [mean (SD)]</td>
<td>54.3 (12.4)</td>
</tr>
<tr>
<td>highest level of education</td>
<td></td>
</tr>
<tr>
<td>[general school / intermediate school / grammar school / university / others]</td>
<td>11.2% / 35.7% / 3.1% / 49.0% / 1.0%</td>
</tr>
<tr>
<td>Occupation</td>
<td></td>
</tr>
<tr>
<td>[working / homemaker / vocational training / retirement / unemployed / untrained]</td>
<td>55.9% / 2.7% / 3.5% / 15.1% / 6.2% / 2.7%</td>
</tr>
<tr>
<td>Initial onset – time in years</td>
<td></td>
</tr>
<tr>
<td>[mean (SD); Min-Max, Median]</td>
<td>7.3 (8.3); min 1. max 44. med 4.0</td>
</tr>
<tr>
<td>Tinnitus frequency</td>
<td></td>
</tr>
<tr>
<td>[kHz (SD)]</td>
<td></td>
</tr>
<tr>
<td>Tinnitus minimum masking level [dB (SD)]</td>
<td>52.2 (21.3)</td>
</tr>
<tr>
<td>Subjective loudness [scale 1-100]</td>
<td>55.8 (46.6)</td>
</tr>
<tr>
<td>Sound quality of the tinnitus</td>
<td></td>
</tr>
<tr>
<td>[sinusoidal / NB / BB]</td>
<td></td>
</tr>
<tr>
<td>Subjective tinnitus sensation</td>
<td>56.9% / 24.5% / 18.6%</td>
</tr>
<tr>
<td>[pure tone / noise]</td>
<td></td>
</tr>
<tr>
<td>Tinnitus location: N</td>
<td></td>
</tr>
<tr>
<td>[LE / BE / RE / inside head]</td>
<td></td>
</tr>
<tr>
<td>Tinnitus changes over time</td>
<td></td>
</tr>
<tr>
<td>[present all time / sometimes not audible]</td>
<td></td>
</tr>
<tr>
<td>Sound stimulation devices</td>
<td></td>
</tr>
<tr>
<td>[Hearing aids / sound generators(noiser, masker, tinnitus instrument)]</td>
<td>14.1% / 7.8%</td>
</tr>
</tbody>
</table>

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279

Long-term outcome of music therapy

Table 4. Mini-TQ raw scores (all subjects)

<table>
<thead>
<tr>
<th></th>
<th>Admission</th>
<th>Discharge</th>
<th>Long term follow-up</th>
<th>Relative Change Adm – Disc.</th>
<th>Relative Change Adm / FU</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value Respondents (n=107)</td>
<td>11.9 ± 4.9</td>
<td>8.0 ± 4.8</td>
<td>7.4 ± 5.2</td>
<td>33%</td>
<td>38%</td>
</tr>
<tr>
<td>Deniers (n=79)</td>
<td>11.7 ± 4.5</td>
<td>8.0 ± 4.3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ANOVA Main effect time</td>
<td>$F[1, 363] = 49.03; p = .000$</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Main effect &quot;therapy group&quot;</td>
<td>$F[1, 363] = 3.98; p = .685$</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interaction “time x therapy group”</td>
<td>$F[1,363] = 0.08; p = .773$</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Figure 1. Jacobson-Plot of TQ-Scores. The graph depicts individual TQ-scores of each patient at admission and follow-up. All data outside the area between the two diagonal lines in the middle belong to patients with reliable changes, i.e. changes succeed 1.8 points. Scores above the line indicate a reliable deterioration, scores below the lines indicate a reliable bettering, and scores between the lines indicate no reliable change.

Overall, 87% of the patients were “very satisfied” or “satisfied” by the way they were treated during therapy (positive therapist-patient relationship; rating on a five-point scale: 4 or 5; $M = 4.7$, $SD = 0.8$). 48% were “very satisfied” or “satisfied” with therapy outcome in the long run (rating on a five-point scale: 4 or 5; $M = 4.3$, $SD = 0.4$). 42% were undetermined (rating on a five-point scale: 3) and 10% were dissatisfied (rating on a five-point scale: 1 or 2; $M = 1.5$, $SD = 0.5$). Most prominent were the wish for “more intensive after-care” (84% of the dissatisfied patients) and longer duration or higher number of therapy intervals (37%).

Evaluation of therapeutic elements

As most beneficial the patients specified the therapy elements “Resonance Training” (66% positive feedback), relaxation/reconditioning (61%) and “Neuroauditive Cortex Training” (56%). Pure counselling was not rated as important (only 6% positive feedback). 11% of the patients did not rate any intervention as

significant shift on the distribution in the four groups from admission to discharge such as the number of slightly distressed patients rose up and the number of severely/ most severely affected patients declined ($Z = 6.55$, $p = .000$). This pattern remained stable from discharge to long-term follow-up ($Z = .04$, $p = .967$).

At follow-up, 71% of the patients said that they still heard their tinnitus all day long, 21% experienced periods without tinnitus and 8% indicated not to perceive their tinnitus any longer.

Therapy satisfaction

Figure 1. Jacobson-Plot of TQ-Scores. The graph depicts individual TQ-scores of each patient at admission and follow-up. All data outside the area between the two diagonal lines in the middle belong to patients with reliable changes, i.e. changes succeed 1.8 points. Scores above the line indicate a reliable deterioration, scores below the lines indicate a reliable bettering, and scores between the lines indicate no reliable change.
Almost three-quarters (73%) of the patients declared to apply one or more of the techniques they had learned during therapy in their daily life: 56% stated to use techniques from “Tinnitus Reconditioning” in order to regulate their physiological state (“relaxation”), 28% said to perform the “Resonance Training” and 13% marked to use other therapy related mechanisms.

**Treatment attempts following music therapy**

After the music therapy, 71% of the patients did not undergo any further treatment, 12% undertook one further therapy and 15% attempted more than one treatment. The distribution of these subsequent therapies was: physical therapy (41%), sound devices (masker / noiser: 28%), psychotherapy (24%), acupuncture (21%), residential treatment (17%), pharmacological therapy (17%), tinnitus retraining therapy (14%), hearing aids (8%) and others (7%).

A detailed analysis of the two subgroups (music therapy only vs. further treatment) revealed significant group differences (Table 5). Overall both groups did benefit from the therapy (ANOVA main effect group \(p = .372\), main effect time \(p = .000\)) though the course of TQ-score changes differed between the two subgroups (significant interaction time x therapy group \(p = .043\)). The two groups did not differ in any moderating variable assessed in the survey (all \(p > .100\)) (Figure 3).

**Factors possibly influencing enduring therapy success**

Therapy and tinnitus related factors as well as demographic data were entered into a logistic regression model. Therapy success was defined as reliable change in the Mini-TQ (i.e. more than 1.8 points amelioration from admission to follow-up). The aim was to define possible factors associated with tinnitus which may contribute to a correct classification of patients with long-standing therapy success.

The logistic regression analysis (Table 6) revealed...
revealed for the demographic factors, that female patients had a fivefold higher chance to benefit from the therapy than male patients (OR: 5.22, p = .021, 95% CI [1.28, 21.21]). Age did not affect therapy outcome.

In the field of the therapy related factors, a positive therapeutic relationship led to a twofold higher chance of positive therapy outcome (OR: 2.17, p = .047, 95% CI [1.01, 4.64]) whereas the subjective overall treatment satisfaction did not predict the objective therapy success (OR: 1.50, p = .204, 95% CI [0.80, 2.83]). Patients who undertook no further therapy had a 3.6 times higher chance for long lasting tinnitus relief (OR: 3.59, p = .040, 95% CI [1.06, 12.18]).

Tinnitus related factors played a minor role: Neither tinnitus frequency nor the time since the

### Table 6. logistic regression and Odds Ratios predicting therapy outcome (binary variable: therapy success = reliable change in Mini-TQ yes/no)

<table>
<thead>
<tr>
<th></th>
<th>Regr. coeff. B</th>
<th>Standard Error</th>
<th>Wald df</th>
<th>Sig.</th>
<th>OR</th>
<th>95% CI lower</th>
<th>95% CI upper</th>
</tr>
</thead>
<tbody>
<tr>
<td>Demographic factors</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Female gender</td>
<td>1.652</td>
<td>.716</td>
<td>5.332</td>
<td>1</td>
<td>.021</td>
<td>5.22</td>
<td>1.28</td>
</tr>
<tr>
<td>Age (year of birth)</td>
<td>.013</td>
<td>.026</td>
<td>.266</td>
<td>1</td>
<td>.606</td>
<td>1.01</td>
<td>.96</td>
</tr>
<tr>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Therapeutic relationship</td>
<td>.773</td>
<td>.388</td>
<td>3.960</td>
<td>1</td>
<td>.047</td>
<td>2.17</td>
<td>1.01</td>
</tr>
<tr>
<td>Therapy outcome satisf-</td>
<td>.408</td>
<td>.322</td>
<td>1.610</td>
<td>1</td>
<td>.204</td>
<td>1.50</td>
<td>.80</td>
</tr>
<tr>
<td>Music therapy only</td>
<td>1.278</td>
<td>.623</td>
<td>4.203</td>
<td>1</td>
<td>.040</td>
<td>3.59</td>
<td>1.06</td>
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<td>Tinnitus related factors</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Initial tinnitus severity Mini-TQ</td>
<td>.663</td>
<td>.352</td>
<td>3.556</td>
<td>1</td>
<td>.059</td>
<td>1.94</td>
<td>.97</td>
</tr>
<tr>
<td>Frequency</td>
<td>.000</td>
<td>.000</td>
<td>.448</td>
<td>1</td>
<td>.503</td>
<td>1.00</td>
<td>1.00</td>
</tr>
<tr>
<td>Minimal Masking Level</td>
<td>-.011</td>
<td>.019</td>
<td>.336</td>
<td>1</td>
<td>.562</td>
<td>.98</td>
<td>.95</td>
</tr>
<tr>
<td>Time since onset of tinnitus</td>
<td>.014</td>
<td>.037</td>
<td>.144</td>
<td>1</td>
<td>.704</td>
<td>1.01</td>
<td>.94</td>
</tr>
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<td>Sound quality of the tinnitus</td>
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<td>.789</td>
<td>.006</td>
<td>1</td>
<td>.936</td>
<td>1.07</td>
<td>.23</td>
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**Figure 3.** Scatter plot therapy outcome versus elapsed time. Correlation of therapy outcome (change in absolute Mini-TQ scores) versus elapsed time (years since end of therapy).
initial onset of tinnitus nor the subjective sound quality of the treated tinnitus had any impact (all OR near 1.0, p > .5), only the initial tinnitus severity predicted by trend a twofold higher chance for tinnitus relief (OR: 1.94, p = .059, 95% CI [0.97, 3.86]).

Discussion

Tinnitus is a very common symptom, yet difficult to treat. Therefore there is an urge for a short term therapy with preferably minimal effort but long lasting effect. The proposed therapy concept “Heidelberg Model of Music Therapy for Chronic Tinnitus” seems to be a potential completion of the therapy spectrum. This model of music therapy previously has proven to be a very efficient treatment option in chronic tinnitus immediately after therapy and shortly afterwards (six months follow-up) [13]. The present survey could find evidence for long term therapy impact up to 5.4 years after end of therapy.

Therapy outcome

The improvement in tinnitus distress achieved during therapy remained stable until follow-up and the corresponding effect size of $d' = 0.89$ from admission to follow-up was substantial compared to therapeutic effects found in other studies (Table 7).

Though most patients still perceive their tinnitus – either constantly or intermittently – about three-quarters of the patients accomplished a reliable decrease of Mini-TQ scores from admission to follow-up as revealed by the scores in the “Tinnitus Questionnaire” (TQ, [17]).

In order to set the results in the context of existing therapies, the outcome of the Heidelberg model should be compared to other studies evaluating long-term impact of tinnitus treatments. For this purpose, effect sizes for long-term trials on CBT and TRT were calculated. Unfortunately it was impossible to obtain reliable data. For three out of seven trials no effect size could be computed due to missing or insufficient data. The remaining trials report enough data to calculate effect sizes but since the authors used a wide range of tinnitus outcome measurements (TQ [28], THI [44], TSI [45]) incorporating each a different notion on tinnitus symptoms, the results are rather incommensurable – a problem common to tinnitus research ([46, 47]).

Unaccounted for these flaws, an effect size of $d' = 0.89$ as achieved by the Heidelberg Model, can be accounted for as “large” effect and falls into the upper range value compared to established treatments.

Therapy satisfaction

The ratings of therapy satisfaction revealed a rather high level of satisfaction, especially due to a positive working alliance. Therapeutic relationship is a common factor in all psychotherapeutic settings and contributes to up to 30 percent of improvement in psychotherapy [48]. Thus it is not surprising that those patients, who

<table>
<thead>
<tr>
<th>Author</th>
<th>Therapy Type</th>
<th>Evaluation</th>
<th>FU-Time</th>
<th>N</th>
<th>ES</th>
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<tr>
<td>Folmer et al. 2000</td>
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<td>TSI</td>
<td>22 months</td>
<td>190</td>
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<td>TRQ</td>
<td>4.9 years</td>
<td>146</td>
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<td>TQ</td>
<td>15 years</td>
<td>244</td>
<td>0.46</td>
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<td>TRT</td>
<td>THI</td>
<td>18 months</td>
<td>53</td>
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<td>TRT</td>
<td>TQ</td>
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<td>VAS</td>
<td>18 months</td>
<td>51</td>
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<tr>
<td>Forti et al. 2009</td>
<td>TRT</td>
<td>THI</td>
<td>18 months</td>
<td>45</td>
<td>No data available</td>
</tr>
</tbody>
</table>

Therapy Type: CBT = Cognitive Behavioral Therapy, TRT = Tinnitus Retraining Therapy; Evaluation (outcome measurement): TSI = Tinnitus Severity Index (Meikle et al. 1995), TRQ = Tinnitus Reaction Questionnaire (Wilson et al. 1991), TQ = Tinnitus Questionnaire (Goebel & Hiller, 1998), THI = Tinnitus Handicap Inventory (Newman et al. 1996); FU = Follow-up time; N = Number of participants, ES = effect size according to Cohen’s $d'$. 

Table 7. Effect sizes of long-term trials on tinnitus treatment
Long-term outcome of music therapy

did state a good relationship, had a higher chance of lower Mini-TQ scores in the long run.

**Evaluation of therapeutic elements**

Compared to other treatments with long-term impact evaluation, the “Heidelberg Model of Music Therapy for Chronic Tinnitus” has some distinctive features and follows the notion of “neuropsychotherapy” [49]. According to current etiological findings focusing on neuronal reorganization [50], this treatment aims at a reorganization of the underlying neurophysiologic sources leading to the tinnitus symptoms [51]. The music therapeutic interventions convey an increased ability for attention guidance and a diminished interference by the internal tinnitus distraction. In doing so this therapy is very short in duration: only nine sessions, provided within one week, are sufficient for lasting tinnitus relief. From the patients’ point of view, only the therapy modules which were specific for the music therapy concept – “Resonance Training”, “Neuroauditive Cortex Training”, “Tinnitus Reconditioning” – were rated as helpful and maintained by a majority of patients throughout the follow-up period. Only a marginal proportion of the patients considered general interventions, such as a counseling as helpful. These results justify the higher manpower requirements (two trained therapists) for this model of music therapy compared to conventional psychological or otological treatments.

**Treatment attempts succeeding music therapy**

About 70% of the patients did not undertake any further therapies after music therapy – an effect especially noteworthy in the realm of tinnitus patients who are known for their frequent healthcare utilization (colloquially called “doctor-hopping”) [52]. Interestingly, performance during the immediate therapy phase of the patients who attended music therapy only and those who attempted at least one further therapy afterwards was statistically undistinguishable. Patients with “music therapy only” had however the greatest impact in the aftermath of the music therapy (amelioration from discharge to follow-up by about 16% in TQ-scores) while the patients with further therapy attempts forfeit their initially equally positive outcome (deterioration by about 11% in TQ-scores from discharge to follow-up). The reasons for this pattern can be but specula-
tempts after the music therapy trebled the risk for outlasting tinnitus distress. Since the two variables are but correlated, there is no causal connection. Possible explanations might be that more heavily distressed patients strive for multiple treatments independent pre se or the higher number of treatments implies a lower chance for therapy impact for example due to a lack of therapy collaboration of those “doctor hoppers”. A detailed analysis of patients attending music therapy only and patients who attempted at least one further therapy reveals that both the initial tinnitus distress and the immediate therapy outcome are identical. Only in the long run the TQ-scores differ. Therefore it seems reasonable to favour hypothesis two.

Generally, the reviewed moderating factors present only a limited view on possible influencing aspects. It is a problem common to follow-up studies to prove a causal relationship between a treatment and long term outcome due to a huge variety of intervening variables [58]. Natural maturation and developmental processes can produce considerable change independently of the therapeutic effects. Furthermore, interfering events such as changes in lifestyle (e.g. relocation, divorce, marriage) or occupational environment (e.g. job change, reduction in working ours) and a generally increased concern for health (e.g. more healthy diets, less noise exposure in leisure and workplace) [13] could influence the progress of tinnitus symptoms. Nevertheless, there is no known significant habituation mechanism in (decompensated) tinnitus due to mere time elapsed [59]. Even if patients are on a waiting list for treatment, the reduction of their symptoms is rather modest [60]. Furthermore, therapy outcome of those patients who attended music therapy only was more prosperous in the long run than of those who tried other treatments after music therapy. Therefore we conclude that - for the most part - the positive effects our patients reported have their proximate cause in the therapy impact.

Limitations of the therapy

One limitation of the music therapy is that it is but suitable for a subgroup of tinnitus sufferers: The musical exercises will only be tolerated if the patients do not present severe hyperacusis and/or hearing loss > 50dB – though hyperacusis and hearing loss are very common symptoms in tinnitus [61]. Although the treatment of tinnitus related psychological distress is part of the music therapy concept, the music therapy is very short in duration and presents a focal therapy and no in depth psychotherapy will be possible. Therefore, patients are not eligible if they suffer from psychiatric co-morbidities (esp. depression or anxiety).

Suggestions for therapy improvements

It is a known factor that malingering and secondary gain are common in chronic diseases which are difficult to diagnose as is a considerable “disease memory” [59]. We therefore conclude that the patients might not be able to differentiate between an actual symptom, their reminiscence and the unconscious wish to retain a mild form of symptom – consequently they do not dare to admit that a symptom has completely vanished since they are in need for the symptom.

Data from neuroimaging would be highly desirable in order to clear up this point. In terms of therapy interventions, more importance should be attached to extinct the “tinnitus memory”. Some approaches are under way, such as including biofeedback mechanisms in the receptive part of music therapy in order to strengthen the objective influence on tinnitus symptoms.

Suggestions for more sophisticated outcome measurements

Outcome measurements were – apart from a validated questionnaire, the Mini-TQ – a variety of single items in order to evaluate treatment outcome in the long run. Results of single item questions have to be taken with a pinch of salt and are only meaningful in the context of a more sophisticated evaluation such as validated questionnaires (here: Mini-TQ). Another possible source of information would be audiometric data. We could assess the audiometric status only once, at admission. Since the patients in our survey came from all over Germany and were not participants of a clinical trial, no personal in-patient contact was possible at follow-up, therefore no additional data could be obtained. We suggest these lines of measurement for any further trials.

Suggestions for further trials

Future studies should most notably include a control group treated with a conventional ther-
apy such as TRT or CBT in order to rule out common factors and to refine the impact of the "Heidelberg Model" of music therapy.

Conclusion

On the whole, the "Heidelberg Model of Music Therapy for Chronic Tinnitus" appears to be a method with fast onset and possibly long lasting impact for patients with chronic tinnitus. Whether the results from this survey are stable, has to be proven in further more sophisticated research.

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Long-term outcome of music therapy


